

OUR TEAM



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with disabilities or chronic
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WE LOOK FORWARD TO MEETING YOU!

Our consultation hours

Appointments by arrangements

Mon.: 9 a.m. – 5 p.m. (digital)
Tue.: 10 a.m. – 12 noon (digital / in person)
Wed.: 10 a.m. – 2 p.m. (digital / in person)
Thurs.: 10 a.m. – 5 p.m. (digital / in person)

Open consultation hours

Tue.: 2.30 – 4.30 p.m. at the BBST



Find out more:
www.hhu.de/en/bbst



Instagramm:
[@bbst_hhu](https://www.instagram.com/bbst_hhu)

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hhu
Heinrich Heine
Universität
Düsseldorf



**Studying with a
disability?
Here's how!**

**Counselling Centre of the
Commissioner for students with
disabilities or chronic illnesses**

BBST

Welcome to HHU!

Dear students and prospective students,

Heinrich Heine University Düsseldorf's objective is to provide optimum support for students with disabilities or chronic illnesses to enable them to complete their studies successfully.

The Rectorate, administration, student office, University and State Library, *Studierendenwerk* support service organisation and Accessibility Department of the General Student's Committee (AStA) are all working with us to improve study and exam conditions as well as everyday life at our University for students with disabilities or chronic illnesses in the spirit of equal opportunities and accessibility.

We would be pleased to support you in all questions and issues arising as a result of your disability or chronic illness.

Frank Dietrich

Professor Frank Dietrich
Commissioner for students
with disabilities or chronic illnesses

WHAT WE OFFER



Advice

- Applying for a study place (e.g. hardship case applications)
- Mediation between lecturers and students
- Modification of course and exam modalities
- Applying for compensation for disadvantages for exams
- Study assistance
- Care support and personal assistance in day-to-day life
- Health insurance services under the German Social Code Book V (*Sozialgesetzbuch – SGB*)
- Responses to applications (e.g. for technical aids or assistance)
- Applying for a Euro key
- Support in the search for accessible accommodation
- Options for compensation for disadvantages for the period in which you receive financial support under the Federal Training Assistance Act (BAföG)
- Work assistance services under the German Social Code Book IX
- Completion of studies

Services

- Temporary accompaniment service on campus
- Information on the accessibility of university buildings, lecture theatres and facilities
- BlindSquare app for the blind and partially sighted
- Computer workstations for the blind (in the University and State Library)
- Assistive technologies for test purposes and in exam situations (incl. laptops with voice recognition software, fusion, Braille line, microport systems)
- Information about the location and facilities of quiet rooms on campus
- Target group-specific exchange formats, e.g. open meet-up sessions for students with ADHD
- Offers for lecturers, e.g. implementation service for teaching materials